Kaizen

- JDAI success why?
- What JDAI has done better than most reform initiatives, is turn principals into practice
- The Japanese have a work ethic that applies to almost all their daily work place practices: The same ethic is present in JDAI initiatives.
- Innovations as an incremental process, in which the goal is not to make large sudden overnight leaps- but rather to make progress on a daily basis.
- The "JDAI Team" moves down the field for short and steady gains.
- There are leaders (The Coaching Staff) but Kaizen rejects the idea that innovation is the province of a select few; instead it's taken to be an everyday task for which everyone, "The JDAI Collaboration", is responsible- A bottom up collaborative process.

"The Elegant Solution"